



Steps for Account Opening of RHB Pro Savings Account-i


Reminder:

1. Opening of RHB Pro Saving Account-i is MANDATORY (kindly refer to your respective university) prior to student registering at the campus
2. MySiswa card that you will receive from your university will be functioned as debit card and Student Matric Card/ Student Identification Card
3. Upon opening RHB Pro Savings Account-i and activated MySiswa card, you can enjoy lots of discounts and benefits. For more info, please visit <https://www.rhbgroup.com/personal/deposits/joy-at-uni/index.html>
4. If you're applying for PTPTN loan, the fund will only be credited into this account
5. For Passport & MyPR holders, you may open the account via online and visit nearest RHB branch to activate your account within the next 30 days.

METHOD 1: Online account opening

Note:

- Applicable for student with age 18 and above
- No deposit is required to open the account. However, if you wish to activate the account via online activation, a minimum of RM10 is required to be transferred from any of your existing bank account to complete the verification process. You may withdraw your deposited amount after completing the online account activation process.
- If you are 18 years old and below, please use **METHOD 2**

Step 1: Download the RHB Mobile Banking app  from App Store or Google Play Store.



Step 2: Scan the QR code below to start your Online Application Process.





Step 3: Go through all the steps for your Online Account Opening until completion.

Step 4: Once you have completed your online account opening, you will receive a Welcome Email from RHB. If you are applying for PTPTN loan, you may use the account number stated in your Welcome Email.

Step 5: Please wait for instructions from your respective University on your RHB MySiswa Debit Card-i collection details. Collection at any RHB Branch is not allowed.

Once you have obtained the RHB MySiswa Debit Card-i “Kad MySiswa” from your University, it will be in an inactivate status and unusable for any banking transaction until the completion of step 6. However, you may activate your RHB Internet and Mobile Banking with your new RHB MySiswa Debit Card-i.


Step 6: RHB will be setting up a convenient on-campus activation counter to help you activate your RHB MySiswa Debit Card-i and link it to your RHB Pro Savings Account-i. Please keep a lookout for announcement from your University regarding the dates.

Do bring along your RHB MySiswa Debit Card-i “Kad MySiswa” and your original Identification Card/Passport to the activation counter on the dates given by your University.

Once Step 6 is complete, you will be able to use your RHB MySiswa Debit Card-i “Kad MySiswa” for any banking transaction.



METHOD 2: Account Opening at any RHB Branches

Step 1: Download our **RHB eQMS**  from the Apple App Store or Google Play Store by clicking <https://www.rhbgroup.com/qms/index.html>. Alternatively, you may also scan the QR code.



Step 2: Set an appointment for the account opening of your RHB Pro Savings Account-i through the RHB eQMS.

We encourage using this app to setup your appointment instead of walk-in without appointment to mitigate potential delay and long queue for your account opening experience.

Step 3: Visit your selected RHB branch as per your appointment (as per Date & Time selected) to open an account.

You need to provide the following documents for account opening:

For Malaysian Students:

If you are **below 18** years old:

- i. Original Birth Certification
- ii. Original Identification Card (MyKad)
- iii. Letter of Offer or Student Confirmation Letter from the University

Important Note: You need to be accompanied by your parent or legal guardian during the account opening process. For guardian other than parents, please bring along supporting document to prove the relationship e.g. legal guardian letter etc.

If you are **18 years old and above:**

- i. Original Identification Card (MyKad/MyTentera)
- ii. Letter of Offer or Student Confirmation Letter from the University

For Non-Malaysian Students:

- i. Original Passport (minimum 6 months validity)
- ii. Letter of Offer or Student Confirmation Letter from the University
- iii. Student Visa/Pass (Visa/Pass must be valid during account opening)

No deposit amount is required during account opening.



Step 4: Once you have completed your online account opening, you will receive a Welcome Email from RHB.

If you are applying for PTPTN loan, you may use the account number stated in your Welcome Email.

Step 5: Please wait for instructions from your respective University on your RHB MySiswa Debit Card-i collection details. Collection at any RHB Branch is not allowed.

Once you have obtained the RHB MySiswa Debit Card-i “Kad MySiswa” from your University, it will be in an inactivate status and unusable for any banking transaction until the completion of step 6. However, you may activate your RHB Internet and Mobile Banking with your new RHB MySiswa Debit Card-i.

Step 6: RHB will be setting up a convenient on-campus activation counter to help you activate your RHB MySiswa Debit Card-i and link it to your RHB Pro Savings Account-i. Please keep a lookout for announcement from your University regarding the dates.

Do bring along your RHB MySiswa Debit Card-i “Kad MySiswa” and your original Identification Card/Passport to the activation counter on the dates given by your University.

Once Step 6 is complete, you will be able to use your RHB MySiswa Debit Card-i “Kad MySiswa” for any banking transaction.